Legal Friendly

Security and confidentiality

A one-page summary for your files. Updated October 2026.

Who can see my clients' information?

Only your client and the people they invite, including your firm. Legal Friendly staff can't open a case unless the client turns on 24-hour support access, and every page viewed under it is recorded in the client's activity log.

Where is the data stored, and is it encrypted?

Legal Friendly runs on Base44, which reports SOC 2 Type II and ISO 27001 certification. Data is encrypted in transit and at rest.

How is access controlled inside my firm?

Each team member signs in with their own account. One-time codes on new devices, a required authenticator app for law-firm accounts (optional for parents), lockout after repeated failed sign-ins, inactivity sign-out, server-side permission checks on every file request, and timing-safe handling of codes and tokens. Access is set per client and can be removed in one step. Downloads, shares and access changes are logged.

Can you show a file hasn't been changed?

Yes. Every file is fingerprinted (SHA-256) the moment it's added, and the fingerprint is kept in the case record. Originals are never altered.

How does Legal Friendly support ABA Model Rule 1.6(c)?

Rule 1.6(c) asks lawyers to make reasonable efforts to prevent unauthorized access to client information. Legal Friendly limits access to the client and the people they invite, encrypts data in transit and at rest, protects sign-in with device codes and a required authenticator app for law-firm accounts, checks permissions on the server for every file, and records every download, share and access change. Whether a tool meets your obligations is your firm's judgment under your state's rules.

What about ABA Formal Opinion 477R?

Opinion 477R asks lawyers to understand how client information is stored and sent, use reasonable security, protect communications, label confidential information, train their team and check their vendors. Legal Friendly keeps messages and files inside the case instead of email, lets clients mark files privileged, gives every team member their own sign-in, and provides a security summary and questionnaire answers for your vendor review.

Can I get a security summary for my files?

Yes. Download the one-page summary below, or email us your firm's security questionnaire.